**Volunteer Role Description**

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| **Role Title:** | Outreach Volunteer |
| **Where:** | Around Norwich |
|  **When:** | Mornings, 7am-9am |
| **Expected hours:** | 2 hours per shift |
| **Duration:** | 3-12 months after an trial period of 4 shifts  |
| **Regular tasks:** | * Accompany staff to ‘hot spots’ or places identified by the public or Streetlink
* Wear appropriate clothing including Pathways jacket
* Record name if person is willing to share it
* Record location
* Give out leaflets where appropriate or if person is not responding
* Contact emergency services if necessary
* Record notes after meeting and return to Pathways base.
* Gain feedback from service users to inform service
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| **What’s In It For You:** | * The opportunity to gain experience of working in this sector
* The opportunity to ‘give back’ to the community
* Build skills and confidence
* Access to training provided by Pathways to support you in your role
* The chance to gain references on request depending on experience and position applied for
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| **Why We Want You:** | You will have:* The willingness to learn
* The desire to provide a judgement free service to our service users
* The ability to listen and pass on information
* An understanding of professional boundaries and the importance of confidentiality
* A willingness to read, understand and abide by our policies and procedures
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