**Volunteer Role Description**

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| **Role Title:** | Outreach Volunteer |
| **Where:** | Around Norwich |
| **When:** | Mornings, 7am-9am |
| **Expected hours:** | 2 hours per shift |
| **Duration:** | 3-12 months after an trial period of 4 shifts |
| **Regular tasks:** | * Accompany staff to ‘hot spots’ or places identified by the public or Streetlink * Wear appropriate clothing including Pathways jacket * Record name if person is willing to share it * Record location * Give out leaflets where appropriate or if person is not responding * Contact emergency services if necessary * Record notes after meeting and return to Pathways base. * Gain feedback from service users to inform service |
| **What’s In It For You:** | * The opportunity to gain experience of working in this sector * The opportunity to ‘give back’ to the community * Build skills and confidence * Access to training provided by Pathways to support you in your role * The chance to gain references on request depending on experience and position applied for |
| **Why We Want You:** | You will have:   * The willingness to learn * The desire to provide a judgement free service to our service users * The ability to listen and pass on information * An understanding of professional boundaries and the importance of confidentiality * A willingness to read, understand and abide by our policies and procedures |